To help prepare for the 2016-17 school year, WCPSS Transportation has prepared the following Frequently Asked Questions:

Is WCPSS school bus transportation available to your student?

Your student's school assignment determines whether neighborhood or express busing is available. Transportation eligibility is stated on your student's official school assignment letter for the 2016-17 school year and can be viewed via the WCPSS Address Look-up Tool.

Is your student a bus rider for the 2016-17 school year?

Postcards will be mailed to families starting the week of May 16. These cards will communicate the information that WCPSS Transportation has in our routing program. Here is what we are saying to eligible riders:

You need take no action if the information provided is correct for the 2016-17 school year. Please go online to www.wcpss.net/busrider if you need to update your bus service needs.

WCPSS Transportation will also be using SchoolMessenger and social media to communicate with families.

When will families be able to request transportation for the 2016-17 school year?

Current bus riders who remain transportation-eligible will continue to receive bus service in 2016-17. WCPSS Transportation will begin to receive requests via the web on May 23, 2016 at the website, www.wcpss.net/transportation. Families that were approved for before or after school care stops for the 2015-16 school year will also need to visit the website for information regarding those types of service requests for 2016-17.

Year-Round transportation eligible families who need to make changes are requested to submit requests by June 6, 2016, in order to ensure service on the first day of school. Requests received after these cutoff dates will be processed in the order received and WCPSS Transportation will make every effort to provide service as quickly as possible.

Have stop locations been identified?

Bus stop locations have not yet been established. Actual locations depend on many variables, including the street network and the density of students that have applied for service. Since requests for transportation continue to be received, final stop locations are not typically published until 10 days before the start of school.

What if my student is not eligible for transportation?

After the first month of school, families with students who are ineligible for school bus transportation (school assignment requires parents to provide transportation) may request service. Requests are reviewed in the order received and any approval is for the current school year only. These types of requests must be submitted each school year.

WCPSS School Bus Transportation 2016-17 School Year

